

COVID-19 PROTOCOL

CLEAN AIRCRAFT | CLEAN PROCESS | EQUIPPED EMPLOYEES



CLEAN AIRCRAFT

- Rigorous disinfection protocols before and after each flight leg.
- Available hand sanitizer and wipes on board the aircraft.
- Approved cleaning products such as detergents, DDDS, and isopropyl alcohol.
- Aircraft deep-cleaning from tip-to-tail on reoccurring basis.



CLEAN PROCESS

- Our sales, customer service, dispatch and support staff are working remotely.
- Strict travel policy for employees and crew, including conduction meetings over the phones and avoidance of airline travel.
- We have limited our operations to the United States and are handling requests for Canada, Mexico and the Caribbean on a very limited case by case basis.
- Flight Crew is required to self-monitor and stay home if they do not feel well.
- Pilots are requested to take temperatures before each day of work.
- Pilots are required to wash hands often with soap and water or use an alcohol-based sanitizer.
- Enhanced cleaning at our hangar, lobbies and maintenance facilities



EQUIPPED EMPLOYEES

- We are requiring our flight crews and cabin servers to wear masks while customer-facing.
- Pilots have been trained on disinfection procedures and appropriate social distancing.



STAYING UP-TO-DATE WITH THE EXPERTS

We are monitoring the situations and working with the experts.

- Federal Aviation Administration
- Center for Disease Control and Prevention
- State – by – state travel guidelines
- Aircraft Manufacturers - COVID-19 cleaning recommendations



WHAT WE ASK FROM YOU

- It is highly encouraged to bring your own hand sanitizer and mask, and to wear your mask while traveling.
- Please complete SC Aviation's COVID-19 questionnaire.
- Maintain physical spacing at the airport and FBO.
- Please stay home and do not fly if you feel sick or are experiencing COVID-19 symptoms.

QUESTIONS?

Contact: SC Aviation's Charter Department
866-290-9999
charter@scaviation.net

